

IT INFRASTRUCTURE PROJECT MANAGER

Department Head • Division Head • Interim Management

Project Management | Service Management | ERP | GRC | Transformation



GULP ID

78405

LOCATION

Trippstadt

YEAR OF BIRTH

1966

AVAILABLE FROM

15.06.2026

AVAILABILITY

100% · on-site 100%

HOURLY RATE

100.00 EUR

REMOTE

available at any time

ASSIGNMENT

REGION

Germany · Austria · Switzerland · other countries on a case-by-case basis

EXECUTIVE PROFILE

Extensive management experience with renowned IT service providers and manufacturers in the food industry, complemented by project management experience in financial services, banking and eHealth. Proven project management expertise, a strong understanding of business objectives and their implementation, and the ability to drive optimisation initiatives across technical and organisational levels.

TOP-SKILLS

Projektmanagement	Servicemanagement	Interims Leitung
Networking	Scrum	PMI
Kanban	CRM	SAP C4C
SAP Business ByDesign	GRC	KRITIS

MANAGEMENT FOCUS

IT Vision & Strategy	Restructuring & Change	Budget & Performance	People Management	Project Management
Post-Merger Integration	Transition Management	Carve In / Out	Interim Management	Audit & Security

Assignment profile: In addition to project-based roles, extensive experience in providing short-term support in line management functions. As an EU citizen, authorised to work throughout the EU; due to spouse's US citizenship, a Green Card can be obtained at short notice.

PROJECT EXPERIENCE

Current and selected projects in reverse chronological order

**2025-11 –
present**
10 months

ProAlpha ERP

ProAlpha ERP Project Manager / Interim Head of IT • Berrang Holding GmbH • Project language: German

- Project Manager, ProAlpha ERP Implementation 02/2026 – 08/2026
- Restructuring of the ProAlpha ERP project due to a critical project situation and the risk of missing key objectives
- Redesign of the project organisation
- Integration of business departments
- Set-up of a project management platform in Jira
- Interim Head of IT 11/2025 – 02/2025
- Management of the IT department and handover to the new Head of IT

**2025-07 –
present**
1 year 2 months

Development of the Paterion solution

Partner / Shareholder • client on request • Project language: German, English

- Design and implementation of a highly available IT infrastructure based on Kubernetes clusters
- Set-up and operation of database services (MySQL)
- Set-up and operation of a graph database

**2024-08 –
2025-07**
1 year

Consulting – IT equipment for the new headquarters

Consultant • Hitachi Energy • Project language: German, English

- Sub-project management for the implementation of hybrid cards for access control, time recording and lockers

**2021-12 –
2024-08**
2 years 9 months

Migration of interfaces for local production systems

Project Manager • Hitachi Energy • Project language: English

- Project management for the migration of interfaces of local production systems in Germany, Austria, Belgium and the Netherlands as part of a global SAP S/4HANA rollout
- Interim assumption of the local Data Coordinator role
- Support to programme management in managing service provider Infosys
- Support for the migration of local IT structures to global service units (internal and external)

**2019-09 –
2021-11**
2 years 3
months

Optimisation of services in Supply & Trading

IT Management Consultant • EnBW • Karlsruhe • Project language: English

- Development of a concept to optimise services in the Supply & Trading area
- Support in preparing for the KRITIS audit in spring 2021

SKILLS / TOOLS FitSM, ITIL, KRITIS

**2019-05 –
2020-03**
11 months

Support and consulting in the area of GDPR

Business Consultant • RWE AG • Essen • Project language: English

- Implementation of a system for process- and system-oriented capture of data-protection-relevant information relating to IT infrastructure and applications
- Ensuring reporting for the different stakeholder groups
- Management of the analysis phase for a project to block and delete personal data in SAP in compliance with GDPR
- Development of an implementation concept for the implementation project
- Management of the identification, separation and migration of SharePoint team sites to O365 as part of the Innogy / RWE separation, in cooperation with the UK service provider.

SKILLS / TOOLS GDPR, Scrum • Microsoft Office SharePoint Server, Microsoft Project Server, SAP

**2018-07 –
2019-08**
1 year 2
months

Planning and control

Project Manager, Consultant • BASF Business Services GmbH • Mannheim / home office • Project language: English

- Development of a process for the global integration of mobile communications contracts from former Bayer companies into BASF contracts as part of the transition
- Planning and management of mobile phone replacement and contract migration in cooperation with country representatives
- Preparation of training activities and implementation of reporting in line with programme management requirements
- Coordination with service provider Tata Consulting regarding data migration
- Planning and management of activities for the global replacement of special-purpose PCs, including implementation of the required IT infrastructure and network components
- Coordination of activities with local stakeholders and ensuring reporting to monitor scope and schedule
- Development of the target architecture based on BASF architecture and security requirements
- Engagement of all stakeholders in project communication to ensure project success

SKILLS / TOOLS Contract Management · Microsoft Office SharePoint Server, Excel 2016

2017-11 –
2018-07
9 months

Support and consulting in the area of GDPR

IT Consultant · Innogy SE · Essen / home office

- Support and consulting in the area of GDPR
- Implementation of a system for process- and system-oriented capture of data-protection-relevant information relating to IT infrastructure and applications
- Ensuring reporting for the different stakeholder groups

SKILLS / TOOLS EU GDPR · Microsoft Office SharePoint Server 2013, Excel 2016

2017-05 –
2017-11
7 months

Implementation of an optimised service structure

Interim Head of IT · MVZ Westpfalz · Project language: German

- Management of the IT team (5 employees)
- Implementation of an optimised service structure
- Outsourcing of server operations
- Definition of security-related measures (e.g. central antivirus management and rollout)
- Implementation of new VPN technology

2017-04 –
2017-11
8 months

Management of multiple workstreams

ITSM/PM Consultant · Innogy SE · Essen 60% / home office 40%

- Management of multiple workstreams to resolve post-transition tasks and issues within an IT infrastructure outsourcing project
- Takeover of a project in a crisis situation to optimise the ITIL Service Request process in ServiceNow using a Scrum-based project approach. Ensuring successful delivery within scope, schedule and budget.

SKILLS / TOOLS Scrum, Provider Management, SLA Management

2016-07 –
2017-06
1 year

CCM Implementation

Project Manager · GMC Software · home office

- Management of activities for the implementation of a CCM (Customer Communications Management) system for a customer in Poland, Slovakia and the Czech Republic
- Solution design in accordance with customer requirements
- Ensuring deliverables and results documentation
- Set-up of reporting structures and budget management
- Mentoring of country project managers

SKILLS / TOOLS Scrum, Waterfall project methodology

**2016-10 –
2017-04**
7 months

Implementation of ITIL service processes

Interim IT Manager • Pharmasol GmbH

- Management of the IT team (4 employees)
- Development of a new pricing model for IT infrastructure services
- Coordination with the network and data centre provider regarding a resilient network connection.

**2016-08 –
2017-04**
9 months

Interim Manager

Head of IT • Pharmasol • Kaiserslautern

- Management of the IT team (4 employees)
- Development of a new pricing model for IT infrastructure services
- Implementation of ITIL service processes
- Coordination with the network and data centre provider regarding a resilient network connection.

SKILLS / TOOLS People Management, IT Infrastructure, IT Infrastructure Library • ESX VMware, Windows, Oracle Linux, Sophos, Excel

**2016-01 –
2016-08**
8 months

C4C Implementation

Project Manager • DHL Freight • Bonn 20% / home office 80%

- Management of activities for a pilot in the Netherlands to introduce a new cloud-based CRM solution (SAP Cloud for Customer)
- Definition of templates in cooperation with the consulting team and internal key users
- Ensuring integration of internal systems with the cloud
- Management of the IT infrastructure implementation in the DHL data centre

SKILLS / TOOLS PMI • SAP C4C

**2015-07 –
2015-12**
6 months

Clinical study – software for personalised medicine

Project Manager • Molecular Health • Heidelberg 40% / home office 60%

- Project management for setting up a study in personalised cancer therapy in cooperation with the National Center for Tumor Diseases in Heidelberg

SKILLS / TOOLS PMI

**2015-01 –
2015-05**
5 months

Insourcing of the Service Desk

Project Manager • Heidelberg Cement • Heidelberg 20% / home office 80%

- Insourcing of the Service Desk from Computacenter
- Set-up of the Service Desk organisation in Mokra (Czech Republic)
- Optimisation of service processes
- Adaptation of ITIL processes to the new environment
- Project language: English
- Definition of service interfaces and service products

SKILLS / TOOLS PMI, Provider Management

**2014-01 –
2014-12**
1 year

Set-up of an Operations Command Center

Project Manager • Fresenius Netcare • Bad Homburg 60% / home office 40%

- Set-up of an Operations Command Center and User Service Desk in Wroclaw (Poland) as the basis for Europe-wide support
- Definition of interfaces to support units at headquarters
- Integration of the Command Center into existing ITIL processes
- Development of a strategy for integration into the global support model
- Clarification of legal issues and security policies
- Employee training
- Project language: English
- Integration into software distribution and licence management

SKILLS / TOOLS PMI, IT Infrastructure, LAN, WAN

**2014-01 –
2014-12**
1 year

Establishment of “Global IT”

Management Consultant • Fresenius Netcare • Bad Homburg 60% / home office 40%

- Deputising for and supporting programme management for the “Global FIT” programme
- Centralisation and standardisation of data centres
- Implementation of a common support model based on ITIL processes
- Responsibility for developing a migration methodology
- Definition of the cutover methodology and templates
- Coordination with global end customers
- Definition of new products within the global approach
- Project language: English
- Definition of server templates and implementation of an SMS management structure

SKILLS / TOOLS PMI, Waterfall

**2014-01 –
2014-12**
1 year

„Fresenius Global Support“

Management Consultant • Fresenius Netcare • Bad Homburg 60% / home office 40%

- Planning and design of processes, tools and reporting for the “Fresenius Global Support” project based on the ITIL framework
- Creation of the service catalogue for the new products and services
- Creation of the corresponding SLA templates
- Development of a strategy for future integration of new applications
- Planning and initiation of change management
- Project language: English

SKILLS / TOOLS ITIL, ITSM, IT Infrastructure

**2012-11 –
2013-12**
1 year 2 months

Analysis and optimisation

Project Manager • RWE AG • Essen 60% / home office 40%

- Reduction of IT demand at RWE AG and RWE Consulting as part of the “IT@RWE2015” programme
- Identification of savings potential and definition of a prioritisation matrix; analysis and optimisation of IT demand
- Support to the CISO in establishing an Information Security Management System (ISMS)
- Design of a project portfolio management system and governance model for RWE AG
- Implementation of requirements and adaptation of management processes in workplace management (demand and delivery controlling, cost controlling)
- Development of workplace models based on roles and functions within the company
- Integration of the VDI model into the existing service catalogue
- Integration into software distribution and licence management

SKILLS / TOOLS PMI, Desktop Services, Service Catalog Management

**2011-09 –
2012-10**
1 year 2
months

Definition of service, sales and development processes

Project Manager • AOK Consulting • Bonn 10% / Berlin 10% / home office 80%

- Definition of IT management (ITIL process framework), sales and development processes for gevko GmbH as part of a spin-off project
- Development of the future service management strategy
- Design of a documentation platform for the processes
- Description of process roles, KPIs and interfaces
- Implementation of the processes in Vemas.Net, Dynamics CRM and Alfa People's ITSM extension
- Support to executive management in change management related to the organisational transition from AOK Systems to gevko
- Sizing of the IT infrastructure

SKILLS / TOOLS Servicedesign, Processmanagement, ITIL, Scrum • Microsoft dynamics CRM, Atlassian JIRA

**2011-05 –
2012-09**
1 year 5
months

Governance Magellan

Management Consultant • Deutsche Bank (Deutsche Bank / Postbank merger) • Frankfurt 80% / home office 20%

- Commercial analysis (NPV, TCOA, etc.) of various outsourcing models for the integration of Postbank
- Development and definition of governance models in line with organisational, regulatory and legal requirements
- Definition of procedures for integrating workplace management with regard to provisioning, virtualisation and support
- Integration of different process landscapes and development of standardised service processes based on the ITIL framework

SKILLS / TOOLS GRC, Service Management, ITIL

**2011-09 –
2012-08**
1 year

Implementation of SAP Business ByDesign

Senior Project Manager • MVZ Westpfalz • Landstuhl 60% / home office 40%

- Implementation of SAP Business ByDesign (ByD) at MVZ Westpfalz
- Integration of Mediceum Landstuhl processes with the affiliated medical practices
- Centralisation of financial accounting and establishment of the accounting department
- Implementation of internal service charging and definition of service catalogues
- Set-up of inventory and warehouse management
- Introduction of centralised purchasing and ordering processes
- Design of the corresponding governance structure
- Development of the IT strategy in cooperation with IT management and executive management
- Integration into software distribution and licence management

SKILLS / TOOLS PMI, IT Infrastructure, Process Management, Organisational Consulting

2010-08 –
2011-04
9 months

Requirements and Contract Management

Service Manager • Schenker AG • Essen 60% / home office 40%

- Management of service providers during a data centre relocation and provider change for IT infrastructure and applications from EMEA and Asia
- Definition of the transition approach with the service provider
- Development of provider management processes
- Interface between internal and external service providers for all service delivery matters
- Responsible for requirements and contract management
- Ensuring service quality within change management
- Invoice control and reporting
- Documentation of processes in accordance with requirements from the COBIT project
- Adaptation of existing service processes (ITIL) to the new support structure
- Project language: English
- Implementation of SLA monitoring with the business departments and contract controlling.

SKILLS / TOOLS IT Infrastructure, ITIL, Provider Management

EARLIER PROJECT HISTORY 1997–2010

Based on the existing project history; condensed for improved readability

05/2010 –
08/2010

Wincor Nixdorf Portavis · Interim Manager and Project Manager

Establishment and management of the ITIL Processes and Procedures department; crisis management in cooperation with the customer's crisis management team (incident involving operational disruptions reportable to BaFin); ensuring project objectives in terms of time, quality and cost; development and implementation of ITIL service processes; integration of software developments and adaptations into the processes (Assyst system: JEE-based application implemented on JBOSS Server); integration of decentralised and central service units into a unified service model; establishment of service delivery governance; rollout of the software to all locations and service partners.

01/2010 –
05/2010

Freudenberg IT · Management Consultant

Analysis of existing service delivery management and ITIL processes; creation of an action plan to improve processes with regard to ongoing transitions; analysis of existing project management methods; monitoring of SLAs and definition of reporting for internal use and for the customer; identification of improvement potential; implementation of a KPI system for process evaluation; definition of controlling functions to ensure process

auditability; primary contact for customer BSN Medical on all matters relating to contract fulfilment; ensuring end-to-end service management across the customer's support groups, Freudenberg IT and other service providers; management of the rollout of the new system landscape in Germany.

06/2009 –
05/2010

Medical Care Centre · Senior Project Manager

Development of a new IT concept for a medical care centre, including IT infrastructure, Active Directory and email concepts; integration of existing applications into the information systems landscape; establishment of a new security framework in coordination with quality management; project planning including budget, schedule and resource planning; creation of project plans, status reports and project documentation for senior management; implementation and commissioning of the new IT landscape; introduction of new practice management software in coordination with the system partner; management of the quality management project for QEB certification; integration of previously independent medical practices into the process and system landscape of the medical care centre; management of the development of a system for allocating operating theatre appointments; rollout of the new system landscape across all locations.

01/2009 –
06/2009

IBM Mittelstandsysteme · Transition Manager

Transition of customer LUEG into the IBM service landscape; initiation, management and completion of IT infrastructure transitions including corporate communications, server, network and SAP operations; relocation of LUEG's data centre to the IBM data centre; full responsibility for resource planning, schedule and quality of transition deliverables; preparation of project plans, status reports and project documentation; customer relationship management; escalation management; project risk management; integration of the customer's service staff into IBM; rollout of the new system landscape for approximately 1,200 PC users across Europe.

07/2008 –
12/2008

InterComponentWare · Senior Project Manager

Initiation, management and completion of international software implementation projects; full responsibility for resource planning, schedule and quality of results; rollout of the solution at customer sites including the required support structure; prioritisation of requirements in coordination with the customer and development team; relationship management with internal and external stakeholders; definition of requirements for MS SharePoint to support project collaboration; support to account managers in acquiring new customers in other European countries.

10/2007 –
06/2008

IBM Mittelstandsysteme · Transition Manager

Transition of customer Asahi Kasei into the IBM service landscape; initiation, management and completion of IT infrastructure transitions including corporate communications, server, network and SAP operations; rollout of the new system environment at headquarters and approximately 30 locations worldwide; migration of applications from the BIS data centre to the IBM data centre; full responsibility for resource planning, schedule and quality of transition deliverables; preparation of project plans, status reports and project documentation; customer relationship management; escalation management; project risk management.

10/2007 –
06/2008

Pentagon Car Sales · IT Consultant

Audit and identification of improvement potential in IT security and IT operations; design of a new IT infrastructure; project management for the implementation project.

07/2006 –
09/2007

bebit Informationstechnik · Project Manager

Implementation of ITIL Incident, Problem and Change Management processes; set-up of a CMDB and Configuration Management; introduction of Valuation as the ITSM tool; rollout of the solution across approximately 20 bebit locations.

11/2004 –
06/2006

bebit Informationstechnik · Head of Decentralised Services (permanent position)

Responsibility for all decentralised service units at bebit; project management of implementation and rollout projects; planning and development of state-of-the-art information technology aligned with the company's business processes; integration of the different service models of bebit Informationstechnik and its customers into an end-to-end model; management of the rollout of the new system environment including new hardware and software for approximately 1,200 users.

01/2002 –
11/2004

Schöller Holding (later Nestlé Schöller) · Head of IT Infrastructure and Systems

Responsibility for the entire IT infrastructure and systems engineering of Schöller Holding GmbH & Co. KG and its affiliated companies across more than 460 locations worldwide; establishment of an ASP (Application Service Provider) for all affiliated companies; disciplinary leadership of 25 employees across multiple locations; introduction of an SFA (Sales Force Administration) solution based on SAP; implementation of a new EDI/EAI platform; integration of IT into Nestlé AG's enterprise-wide process and infrastructure model as part of a post-merger project; relocation of the Schöller data centre to the Nestlé data centre; management and monitoring of external service providers; various rollouts including SAP, Office and Lotus Notes applications as well as hardware rollouts for all affiliated companies in Europe; development of a range of project and rollout methodologies.

**01/2001 –
12/2001**

Controlware · Consultant – Professional Network Services
Design and implementation of customer networks; coordination of projects
at customer sites.

**11/1999 –
12/2000**

Colt Telecom · Systems Engineer

**09/1997 –
10/1999**

EDS · Systems Administrator

SKILLS & METHODS

MANAGEMENT & GOVERNANCE	PRODUCTS & PLATFORMS	TECHNOLOGY
- IT Vision and Strategy - Project Management / PMI / PMBOK - Interim Management - Organisational Consulting - Process Management - Service Management / ITSM / ITIL - Service Design - Service Catalog Management - SLA Management - Provider Management - Contract Management - GRC - KRITIS - Audit Procedures - CobIT - GDPR / EU GDPR	- Atlassian JIRA - SAP - SAP C4C - SAP Business ByDesign - Microsoft dynamics CRM - Microsoft Office - SharePoint Server - Microsoft Project Server - Excel / Excel 2016 - ESX VMware - Sophos - FitSM - Scrum - Kanban - Waterfall / Waterfall Project Methodology	- IT Infrastructure - Desktop Services - Windows - Oracle Linux - Unix - Dos - MySQL / SQL - MS SQL Server - Access - PHP – basic knowledge - Ethernet - Internet / Intranet - LAN / WAN - Router - SNMP - TCP/IP - FDDI - NetBeui / NetBios - Public Networks - Token Ring - Windows Networking

LANGUAGES, INDUSTRIES & AVAILABILITY

LANGUAGES	INDUSTRIES	AVAILABILITY
German – native speaker English – business fluent / negotiation level	Food Industry Telecommunications and IT Services Financial Services / Banking / eHealth (based on project history)	Germany, Austria, Switzerland Remote work available at any time Other countries generally possible; subject to individual agreement

EDUCATION & PROFESSIONAL DEVELOPMENT

09/1997 Electrical Engineering Studies Dipl.-Ing. Electrical Engineering (equivalent to Master's level) University of Kaiserslautern, Kaiserslautern/Germany Focus areas: thesis topic available on request	06/1985 Secondary Education German Abitur (general university entrance qualification) Heinrich-Heine Gymnasium Kaiserslautern 04/1988 – 07/1989 · Military service · Lance Corporal · Armoured Artillery Battalion 345, Kusel/Germany
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CERTIFICATIONS

Certified Information Systems Auditor (CISA)	Certified Risk and Compliance Management Professional (CRCMP)
External Data Protection Officer	ISO 27001 Practitioner – Information Security Officer Examination

Professional memberships available on request